



JollyPop® Pacifier Frequently Asked Questions (FAQs)

If the answer to your question is not below, please call us. We would love to hear from you.

JollyPop Size and Age Guidelines

- Preemie:** For use in the hospital or by recommendation of your doctor or NICU caregiver.
- Newborn:** For babies without teeth. Loop shaped handle with nubs.
- Plus+:** For babies beginning to teethe. More durable nipple. Same size and shape as JollyPop Newborn. Loop shaped handle with nubs.

TO CLEAN: Wash regularly in hot water with mild detergent; rinse before use. Safe methods to sanitize: Place in boiling water for two minutes. Let cool before use. Place in top rack of home dishwasher or home sterilizer.

For your child's safety **CAUTION!** Do not tie pacifier around baby's neck as it presents a danger of strangulation.

In the event the pacifier becomes lodged in the mouth, **DO NOT PANIC**; it cannot be swallowed and is designed to cope with such an event. Remove from the mouth with care, as gently as possible.

Always use this product under adult supervision.

Inspect carefully before each use, especially when child has teeth. Pull pacifier in all directions. Throw away at first signs of damage or weakness.

It is up to parents to decide at what age their baby should stop using a pacifier. However, if your baby can fit the entire JollyPop in his or her mouth, discontinue use.

Q. When I order JollyPop, is it ready for use without cleaning?

Yes, packaged JollyPops are clean and ready to use.

Q. How many JollyPops do I need?

Babies become accustomed to JollyPop pacifier and often refuse to switch to a different brand. We suggest you keep a few on hand in case some get lost. For the best value choose the 10 Pack or the Value Pack.

Q. My baby got the Preemie size JollyPop in the NICU — can I use it at home?

Yes, if your pediatrician or NICU caregiver recommends using the Preemie size at home. Most preemies should transition to the JollyPop Newborn for home use.

Q. What size is recommended for Preemies that are discharged to home?

We recommend the JollyPop Newborn for Preemies discharged to home. The only difference is the Preemie JollyPop nipple size is smaller and the handle is a tab-style (not a loop).

Q. Can JollyPop be used by breastfeeding babies?

JollyPop has a natural nipple shape that may help avoid "nipple confusion." Many breastfeeding moms have written to tell us that the JollyPop nipple is good for breastfeeding babies and for babies that do not root well.

Q. When is it recommended to use a pacifier?

The American Academy of Pediatrics (AAP) published guidelines recommending pacifier use at naptime or bedtime to help reduce the incidence of SIDS. <http://www.aap.org/en-us/about-the-aap/aap-pressroom/Pages/AAP-Expands-Guidelines-for-Infant-Sleep-Safety-and-SIDS-Risk-Reduction.aspx>

Q. What types of pacifiers are recommended?

The American Academy of Pediatrics (AAP) recommends using only pacifiers that are manufactured as one piece, which is how JollyPop is made. <http://www.aap.org/en-us/about-the-aap/aap-press-room/aap-press-room-media-center/Pages/Pacifiers.aspx>

Q. What is the difference between JollyPop Newborn and Plus+?

Plus+ nipple is made of more durable silicone to last longer when babies are beginning to teethe. Both Newborn and Plus+ have nubs on the handle. The JollyPop nipple is not designed for teething.

Q. When my baby is starting to teethe is it ok to continue using JollyPop?

We recommend you offer the Plus+ and a teether. The nubs on the JollyPop handle are designed for babies to chew. The Plus+ nipple is made of more durable silicone to last longer when babies are beginning to teethe. The nipple is not designed to be a teether. If your baby has teeth or is teething: check the pacifier for signs of wear due to chewing before each use. If there are any tears, especially in the nipple area, discard the pacifier and discontinue use. Replace with a new pacifier, or introduce a teether.



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Q. When my baby has teeth is it ok to continue using JollyPop?

Pacifiers are not designed to endure the wear and tear of baby teeth. If your baby has teeth or is teething, check the pacifier for signs of wear due to chewing before each use. If there are any tears, especially in the nipple area, discard the pacifier and discontinue use or replace with a new pacifier.

Q. What safety requirements does the JollyPop pacifier meet?

Pacifiers are regulated by the Consumer Product Safety Commission, an agency of the U.S. government. JollyPop passes all USA required safety tests; Consumer Product Safety Commission 16CFR 1511. JollyPop specially packaged for sale in EU countries pass EN1400.

Q. What materials are JollyPop pacifiers made of?

100% medical grade silicone. JollyPops are phthalate-free, latex-free, DEHP-free and BPA-free.

Q. What's the difference between Unscented and Vanilla scented JollyPops, and why Vanilla scent?

The only difference is a light vanilla scent. Professional literature suggests vanilla scent might be soothing to babies.

Q. Where is the Vanilla Scent sourced from and how long does the scent last?

The scent is an FDA-approved vanilla essence added to the silicone in the manufacturing process. Like all vanilla oil, it comes from vanilla beans. Vanilla is considered a food and is regarded as safe. The scent may last 3 months, depending on use.

Q. What is the best way to clean JollyPop pacifiers?

Wash regularly in hot water with mild detergent; rinse thoroughly before giving to baby. To sanitize, place in boiling water for two minutes. Let it cool before giving to baby. Some parents put JollyPops in the dishwasher or use a home sterilizer. All these methods are safe.

Q. Can JollyPop pacifiers be sanitized in hospital autoclave sterilizers?

Yes. The JollyPop structural and performance characteristics are not affected by a single autoclave sterilization. Suggested settings: 12 to 20 minutes at 121C. We do not know the effects of repeated sterilization and repeated sterilizations are not recommended.

Q. How long can a pacifier be used?

We recommend replacing JollyPop after 2 months of use for safety and hygiene reasons. The pacifier should be replaced even earlier if it is damaged in any way. It is recommended that you inspect the pacifier carefully before each use by pulling it in all directions to check its safety.

Q. How do I know my pacifier is safe to use?

We recommend that you always manually check the pacifier before giving it to your child:

Inspect carefully before each use, especially when the child has teeth.

- Pull the pacifier in all directions.
- Insure that there are no hairline cracks in the product.
- Always use this product under adult supervision.
- Discard at the first signs of damage or weakness.

Q. How should I attach a pacifier clip to JollyPop?

You can safely attach a pacifier clip to the loop-shaped handle. NEVER attach anything to the rim of a pacifier or block the pacifier holes. All approved pacifiers have these holes. If your baby swallows a pacifier, the holes ensure your baby can breathe until you get medical help.

Q. When should my baby stop using JollyPop?

It is up to parents to decide at what age their baby should stop using a pacifier. If your baby can fit the entire JollyPop in his or her mouth, discontinue use. If your baby's finger fits too tightly inside the nipple or gets stuck inside the nipple, discontinue use.

Q. Can babies swallow the pacifier?

JollyPop complies with safety standards and size regulations for pacifiers. In rare cases, babies can manage to squeeze the entire pacifier in their mouths. In the event the pacifier becomes lodged in the mouth, DO NOT PANIC; it cannot be swallowed and is designed to cope with such an event. Remove from the mouth with care, as gently as possible.